



**Sharing love,  
Practicing happiness**

**Hwajung Social welfare Center**



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# What is a social welfare center?

## Social Welfare Center Definition

- It refers to a facility that is equipped with certain facilities and professional personnel based on the community and provides comprehensive welfare services to prevent and solve community welfare problems through the participation and cooperation of local residents.  
Here, community welfare refers to social welfare developed at the community level to promote the welfare of residents and improve their quality of life.

## Social Welfare Center Goals

- Social welfare centers provide the welfare services they need, such as protection services, home welfare services, and education and training to develop self-reliance skills, to all community residents who have a need for social welfare services, and strengthen family functions and create a sense of solidarity among residents. As a comprehensive welfare service delivery organization that prevents and treats various community problems, it must play a central role in promoting the welfare of community residents.

# 1. Foundation Introduction

## Inchun (仁泉) Social Welfare Foundation

**Philosophy**

**The Creation of Family Culture and Family Welfare**

**Establishment date**

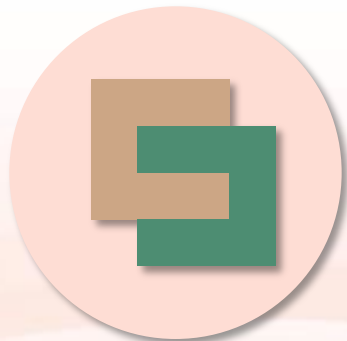
**December 07, 1960**

**CEO**

**Kim Jinwook**

**Symbol**

**Harmony (Welfare color : gold, green)**



1. A harmonious society between the haves (gold) and the less haves (green)
2. Comprehensive welfare service for seniors (gold) and children (green)
3. A balanced life of leisure(golden) and health(green)



# 1. Foundation Introduction

## Affiliated Organization

### Social Community Center



Haeundae Social Community Center



Hwajeong Social Community Center

### Senior Welfare Center and Multicultural Family Support Center



Eojinsam Senior Welfare Center



Buk-gu Multicultural Family Support Center



Eastern Child Protection Agency



Haeundae Regional Children's Center

### Child welfare facilities



Incheon Kindergarten, Daycare Center



Weekly Senior Welfare Center(2 places)  
Senior citizen welfare center at home (2 places)

### Education, Childcare facilities / welfare facilities for the elderly

# 2. Center Management Overview



**Opening date** December 23, 1994

**Purpose of establishment** Community **"Sharing love, practicing happiness"** based on **"Creation of Family Culture and Family Welfare"**

**Facility status** Total area 2,930.02m<sup>2</sup> / 2nd basement floor to 3rd floor

**Employee status**

Division	Welfare Center						total
	Director	manager	Case management	Service provision	local organization	Facility operation	
number of people	1	1	3	17	2	3	27







## 2. Center Management Overview



### Mission and Vision



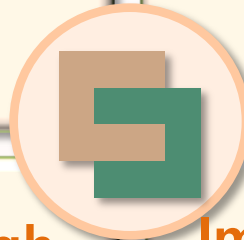
#### Providing open welfare services

Eliminating blind spots for welfare and Multifunctional Role Institution



#### Service provision through public-private cooperation

Institution centered on resident participation



#### Systematic social welfare service practice

Case management based Institution



#### Implementation of Regional Customized Welfare Services

Organization centered on the diversity and strengths of local residents



**“Sharing love, practicing happiness”** based on

**“Creation of Family Culture and Family Welfare”**

# 3. Regional Status

## Areas where basic livelihood recipients and mentally disabled people are concentrated

- Number of households (population) and number of recipients



**1,677 households**  
**(2,116 people)**

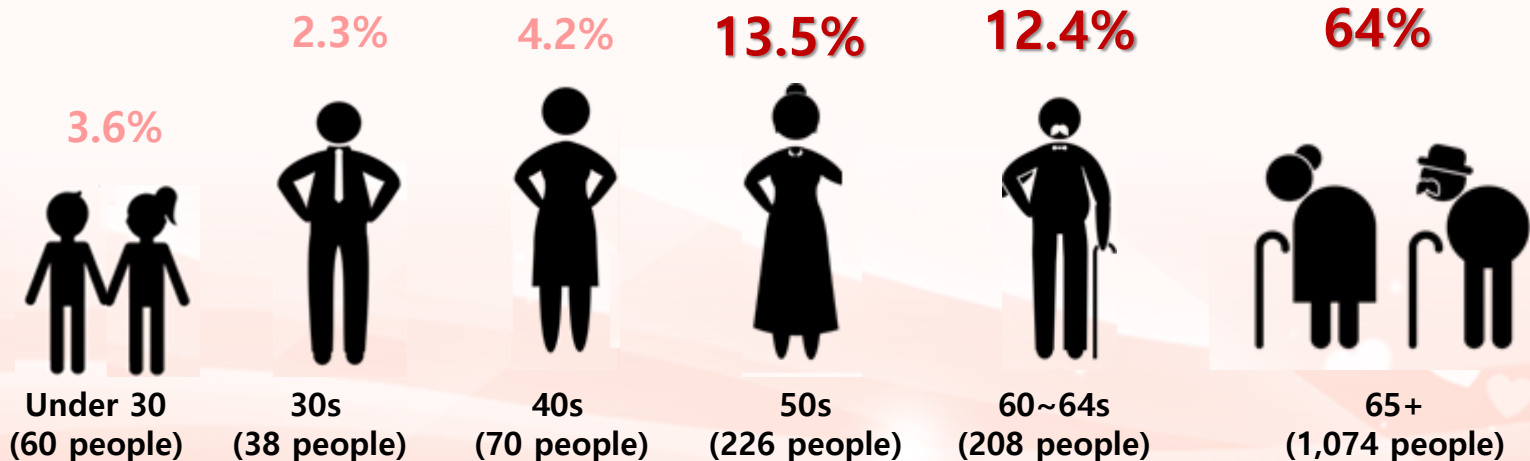
Number of households



**1,406 households**  
**(83.8%)**

Number of households in receipt of benefits

- Population distribution by age





# 4-1. Case Management Field

- Linking customized services to identify and resolve clients' individual needs

[9,584people/year]

## 1. Case discovery

- Target selection, intake, crisis target discovery and support, plan establishment

## 2. Case Intervention

- Case intervention, subject evaluation, case closure, consultation, Yakult service, specialized business for each subject

## 3. Service connection

- Consultation (recent status survey)
- Resource connection and discovery
- New resident discovery and management project
- Geumgok area case management network meeting



## 4. Public-private cooperation case management construction project

- Meetings with public-private cooperation workers, quasi-case manager activities

Special

# A care network with local residents for community care of mentally ill people [In(人) & On(溫)]

## ▪ Purpose

- To create a community environment where people with mental disabilities and local residents can live together, we aim to build a community integration model for people with mental disabilities through a regional network based on a public-private/private cooperation network system.

▪ **Target** : Mentally disabled and mentally ill people living in the area

▪ **Number of users** : 2,659people/year

## ▪ Contents

1. Building a cooperation system
2. Custom case management
3. Monitoring of mentally disabled and mentally ill patients
4. Helper training and connection
5. Activities to improve awareness of people with mental disabilities
  - Local resident education, neighborhood choir, talent donation activities
6. Leisure activities, social skills training



Special

# Chronic drinking self-neglect group will improvement and social integration program

- **Purpose**

- Improve the willingness of chronic drinkers in the region to control their drinking situation and promote harmony and awareness by participating in the program with local residents.

- **Target** : 4 people in a high-risk group for alcohol and local residents wishing to take a calligraphy class

- **Number of users** : 434people/year

- **Contents**

1. Recruitment
2. Calligraphy Class
3. Self-Help Groups
4. Giving back to the community
5. Special Lecture on Crafts





Special

# Resident in mental health crisis Mental health service

## ▪ Purpose

- Mental health services for residents with mental health problems improve their psychological and social functions and enable them to live independently in the community.

▪ **Target** : Mentally ill residents in the complex(Depression scale test result: mild depression score)

▪ **Number of users** : 317people/year

## ▪ Contents

1. Emergency case support
2. Laughter therapy
3. Cooking programs and sharing activities
4. Healing program
5. Self-help group
6. Leisure activities
7. 1:1 psychological counseling– Link to mental health welfare center
8. Case management
9. Integrated case conference
10. Monitoring
11. Evaluation meeting



Special

# Nutrition and health promotion program for local seniors [Nutritional care]

- **Purpose**

- We support people to lead a healthy retirement life by correcting negative eating habits and providing correct information through nutritional education and dietary counseling.

- **Target** : Seniors aged 65 years or older who need health care

- **Number of users** : 200people/year

- **Contents**

1. Nutrition counseling

2. Nutritional Assessment

3. Supplementary food support





## 4-2. Service provision function - Family welfare project

- **Supporting relationships between family members and promoting social functioning of the family**

1. **Family relationship promotion project [9,000people/year]**

- consulting(Children/Youth, Disabled, Elderly, Parents/Children, Local Residents)

2. **Family function supplementation project [6,182people/year]**

- Forming a network with local residents through horticulture and crop education and sharing with neighbors.
- Creating new families for the underprivileged through cooking and sharing side dishes

3. **Family problem solving treatment project[5,221people/year]**

- ◆ Development Support Center, Voucher operation

4. **Support project for dependents of disabled children[822people/year]**

- ◆ Disability case conference/management
- ◆ family experience program

5. **Youth study room [2,837people/year]**

- ◆ Provide learning opportunities for local youth
- ◆ 1:1 learning mentoring, Cultural experience activities







# 4-3. Service provision function - Community protection project

- Purpose of providing protection and stable living support services to the underprivileged in the community

## 1. Meal service [32,405people/year]

- ◆ Meal delivery
- ◆ Senior citizen restaurant
- ◆ Side dish support

## 2. Health care services [11,784people/year] – Nursing assistant staff

- ◆ Blood pressure and blood sugar management, first aid, home consultation, free oriental medicine treatment
- ◆ Support for motor function improvement, dementia test
- ◆ Medical support linked to specialized institutions





# 4-3. Service provision function - Community protection project

## 3. Twinning service [11,556people/year]

- ◆ Children's Foundation twinning linkage
- ◆ Living expenses Support for sponsorship items / support for emergency relief expenses for families in crisis

## 4. Daily life support / home welfare service [1,950people/year]

- ◆ Free hairdressing services and in-home hairdressing
- ◆ Free laundry service
- ◆ Lunar New Year/Chuseok holiday events, Parents' Day events



Special

# Ask for anything[care worker] training project

## ▪ Purpose

- Promote quality of life by supporting the daily lives of vulnerable groups and providing job opportunities for low-income residents

## ▪ Target

- person to be cared for : Local residents over 65 years old and in need of care

- **Care worker:** Local residents who will take care of my neighbors **[2,596 people/year]**

## ▪ Contents

1. Recruitment of care recipients
2. Personalized Plan Planning
3. Daily life, health, psychological and emotional support
4. Monitorin
5. Meeting
6. Capacity building training
7. Evaluation meeting
8. On-site rehabilitation exercise program



Special

# Community integrated care Care Safe Housing 2nd branch[Daul House]

## ▪ Purpose

- We provide daily living care to seniors over 65 years old who have difficulty returning to their daily lives after being discharged from a medical institution, helping them safely return to their residence.

## ▪ Target

Seniors aged 65 or older who live in Buk-gu and need daily care after being discharged from a medical institution (People receiving basic livelihood security, people over 65 years old, people with disabilities, etc.)

## ▪ Number of users : 10,296people/year

## ▪ Contents

1. Geumgok Daul House operation
2. Sarangbang 205 operation
  - Dementia prevention p/g,
  - health check, emotional support p/g
3. management







# 4-4. Service provision function - Education and culture Project

- Purpose of leisure activities for local residents through various functional education programs and cultural events

**1. children's program**[4,005people/year] : After school child protection activities such as piano, ballet, computer, etc.

**2. adult program**[3,803people/year] : Piano, wellness yoga, hand painting, etc.

◆ Barista training: Barista training for women who have taken a break from their careers

**3. Senior program**[11,480people/year]

◆ Silver University: Singing class, cultural activities(Outing, watching a performance) etc.

◆ Senior leisure culture: English classes, Nanta, Korean classes, other special lectures, etc.

**4. Cultural welfare project** [102people/year] : Art exhibitions, cultural performances by local residents



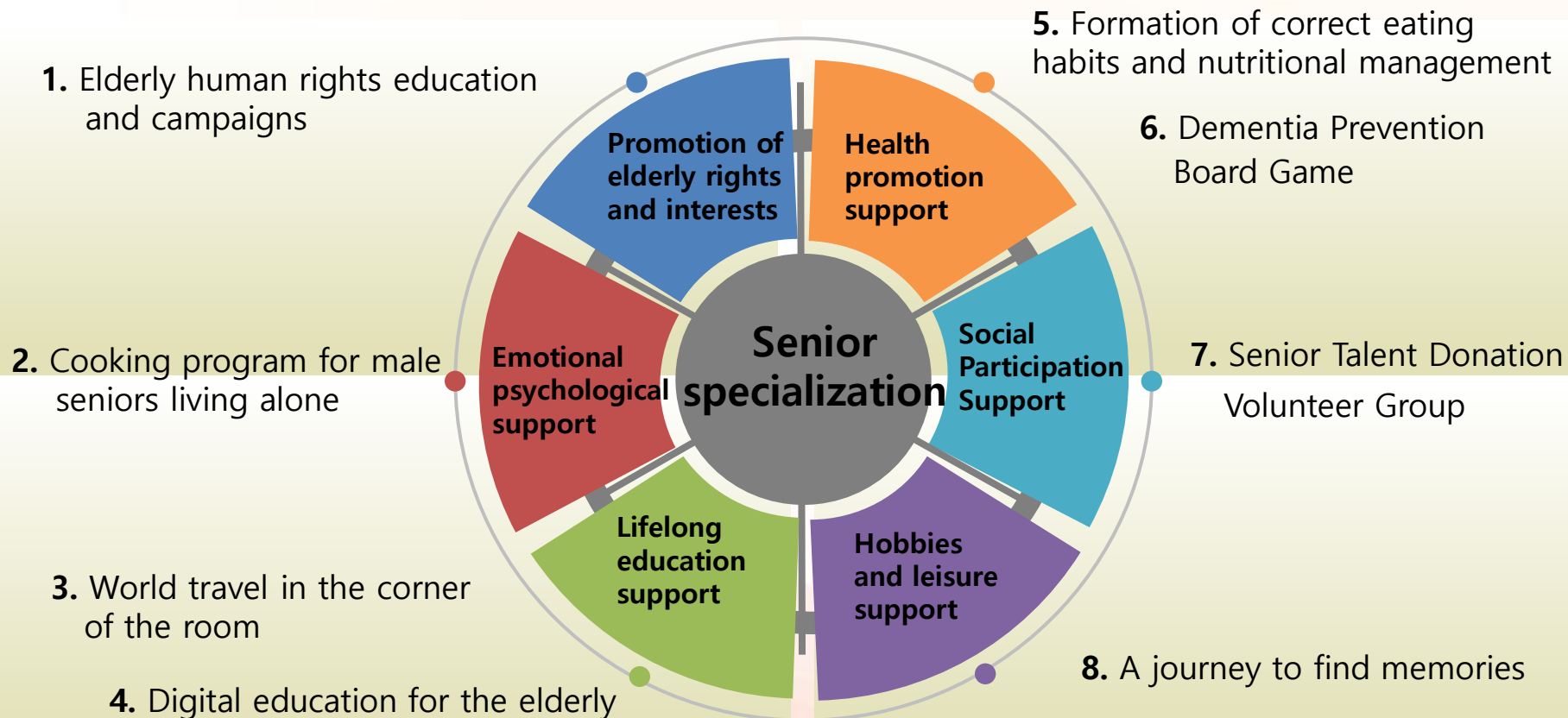
Special

# Senior specialization

## ▪ Purpose

- Promoting physical and mental health and supporting healthy lives in old age through programs based on problem solving and healthy leisure activities for local residents over 60 years of age.

▪ **Number of users : 15,280 people/year**





# 4-5. Service provision function - Self-reliance Project

- Purpose of promoting work motivation and supporting economic and emotional independence of low-income local residents

## 1. Vocational skills training [1,747people/year]

- Acquire professional skills such as home fashion and dressmaking basics

## 2. Senior citizen social activity support project [18,700people/year]

- ◆ public interest activities : 6 business groups / 170 people participated

- Street cleaning, school cleaning, Hwajeong Silver performance troupe, etc.

## 3. Participation in self-supporting work [528people/year]

- Self-reliance worker management, grievance counseling and education





# 4-6. Regional organization function project

- **Solving community problems, revitalizing local communities**

- 1. **Community connection project [1,730people/year]**

- ◆ Resident meetings, related organization network projects
- ◆ Public service personnel management, youth training project
- ◆ Research project (need survey), practical guidance

- 2. **Resident welfare promotion project [13,994people/year]**

- ◆ Resident education (leader capacity building, awareness & health promotion education)
- ◆ Facility rental, promotional business





# 4-6. Regional organization function project

## 3. Board game small library 'Bodrang' [2,400people/year]

- ◆ Board game space available to all local residents
- ◆ Promoting proper leisure use by local residents
- ◆ Board game competition
- ◆ Average daily users : 15 people



## 4. Cultural complex space 'Kids Library' [4,800people/year]

- ◆ Library space for children
- ◆ Joint childcare sharing space
- ◆ Mom cafe for parents
- ◆ A clean space free from fine dust







# 4-6. Regional organization function project

## 5. Volunteer training and supporter development [5,780people/year]

- ◆ Volunteer management (recruitment, activity management, program development, etc.)
- ◆ Sponsorship management (thank you letters, New Year's cards, issuance of donation receipts, sending of sponsorship details, etc.)
- ◆ Production and distribution of social contribution proposals
- ◆ Recognition of regular volunteers & sponsors and awards to new volunteers & sponsors



# Special

# Regional organization support project

## ▪ Purpose

- Promoting resident-led regional change by discovering local resident leaders and training village activists
- Expanding opportunities for resident participation through village communities
- Promoting residents' independent solutions to local problems by providing effective communication channels between local residents

▪ **Target** : Geumgok Complex 4 resident leaders and local residents

▪ **Number of users** : 2,265 people/year

## ▪ Contents

1. Hwajeong Village Guardian– Drink-free zone campaign and night patrol activities
2. Village community meeting– Discussion of village issues and major projects
3. Resident leader capacity building training– Community leader organization and training
4. Resident status (needs) survey– Conducting a survey on residents' needs in complex 4
5. Hwajeong Village Event – Conducting village events(village community commemorative events, etc.)
6. Gardening –Local residents' gardening and sharing
7. Youtube channel - Video recording of information for local residents



- **Purpose**

- Strengthening the capacity of resident organizations, Support to become a healthy Hwajeong Village by improving the health level and quality of life of residents by reducing loneliness and health inequality within the community through a network of related organizations.

- **Target** : Lonely death prevention guardians and local residents

- **Number of users** : 1,572people/year

- **Contents**

1. Health village project briefing session– Business information and participation encouragement
2. Heart-sharing activities to prevent lonely deaths– Survey of residents at risk of lonely death
3. Village community meetings and capacity building– Activity monitoring and training for continuous activities
4. Village health center– Implementation of resident health promotion program







'People' over 'business' and, 'heart' over 'service'

Our staff always try to be the person who acts like above.





**Thank you for listening**

